COVID-19 Timeline

Mar. 15, 2020: Closed for COVID-19
June 8, 2020: Open for Curbside
July 6, 2020: Open to Public
Nov. 20, 2020: Closed for COVID-19
Jan. 21, 2021: Open to Public

In Sept. 2020, we launched the Getting Addison Back to Work series: a Grow with Google-sponsored series of online workshops to help Addison residents develop key job skills for today's career force.

In Sept. 2020 we also launched Project Fresh, #chefmode, and Hive to Go bags for teens that could be picked up curbside or delivered to teens at home.

We partnered with Hamdard Healthcare to turn our Large Meeting Room into a vaccination site.


In Apr. 2021, we began offering Flipster to patrons as another option for enjoying digital magazines.

Community survey completed in Aug. 2020
New strategic plan approved Apr. 2021
Large format printing available to patrons starting Mar. 2021
Story Packs for children launched spring 2021
This year, we began doing automatic renewals for library cards. Patrons with renewed cards receive a postcard and an email from us to let them know their card has been renewed.

Most new cardholders were adults (467), followed by children (105), reciprocal borrowers (88), and nonresidents (42).

29% of Addison has a library card

702 new library cards created
FY19-20: 1,758

Cardholders borrowed 139,039 items this year
FY19-20: 230,344

Of our physical items, books made up 62% of items borrowed. Audiovisual materials like movies and music made up 35%.

Of our digital items, eBooks made up 46% of items borrowed. Audiobooks made up 34% of digital items borrowed.

We borrowed 1,429 items for patrons through interlibrary loan.

8.4% increase in digital items borrowed over last year
58,790 people visited the library last year
*FY19-20: 248,062

761 home deliveries
*FY19-20: 24

41,229 people attended 862 library programs last year
*FY19-20: 31,931 people; 1,549 events

This year, most of our programming was held online via Zoom, YouTube, and Facebook Live.

When weather permitted, we held small events like story time and Tai Chi outdoors on the library lawn.

1,121 people visited us at our 31 outreach events
*FY19-20: 18,699 people; 290 events

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Visits by Month
*door counter malfunction; pre-closing door count unavailable

Number of Programs by Type

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults</td>
<td>289</td>
</tr>
<tr>
<td>Teens</td>
<td>92</td>
</tr>
<tr>
<td>Children</td>
<td>87</td>
</tr>
<tr>
<td>Multigen.</td>
<td>2</td>
</tr>
<tr>
<td>Passive</td>
<td>392</td>
</tr>
</tbody>
</table>

*FY2018 door count is missing stats for several weeks when the counting mechanism was not working properly.
We helped 607 through 1-on-1 appointments
FY19-20: 1,237

During 1-on-1 appointments, we help patrons with things like:
- Computer and technology help
- Math skills and more for students
- Using library resources or doing online research
- Early literacy tips for caregivers
- Job search and resume review
- Immigration, housing, food, and other assistance

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10,817 computer logins
1,081 in-library laptop checkouts
We began circulating laptop + wifi hotspot kits to patrons for use outside the building in Dec. 2020.

146 Creative and Sound Studio bookings
7,831 reference questions answered
Staff answered questions through a combination of in-person and remote reference.

3,036 wifi sessions
320 study room bookings
Study rooms were opened for reservations in Jan. 2021. Our large meeting room has been used as storage and vaccine clinic space and was not reservable this year.