

Strategic Plan 2024-2026

Our purpose

- Provide opportunities to explore, create, and connect
- Foster lifelong learning and literacy

Our values

- Cultural inclusiveness, respect, and diversity of thought
- Intellectual freedom
- Ethical and effective stewardship of resources
- Engagement with community members
- Protection of user privacy and confidentiality

Core services

- Connect readers to books
- Circulate materials that reflect the needs and priorities of residents, community organizations, and local businesses
- Provide access to technology and skills training
- Empower patrons with educational and recreational resources
- Support early childhood literacy
- Maintain safe and welcoming public spaces
- Offer dynamic and relevant programming

Strategic priorities

For the next two years, we will focus on:



**Patron
experience**



Literacy



**Access
and equity**



**Sharing
our story**



Patron Experience

We will provide excellent services and experiences for patrons and change services based on patron trends and expectations.



Literacy

We will foster reading, digital, and information literacy skills.



Access and Equity

We will identify barriers to services and collections and provide opportunities to support community and staff.



Sharing Our Story

We will promote services, collections, and resources while connecting patrons to staff, community partners, and each other.

Our strategic projects:

- Work with a consultant to evaluate staffing levels and responsibilities.
- Provide exceptional patron experiences during the building project.
- Review internal processes with a focus on streamlining and reducing paper.



By working on our strategic priorities, our ultimate goals are:



- Our diverse community feels supported by the library.
- Everyone feels that the library works for them.
- Everyone feels valued and respected at the library.
- Addison becomes a community of lifelong library users.