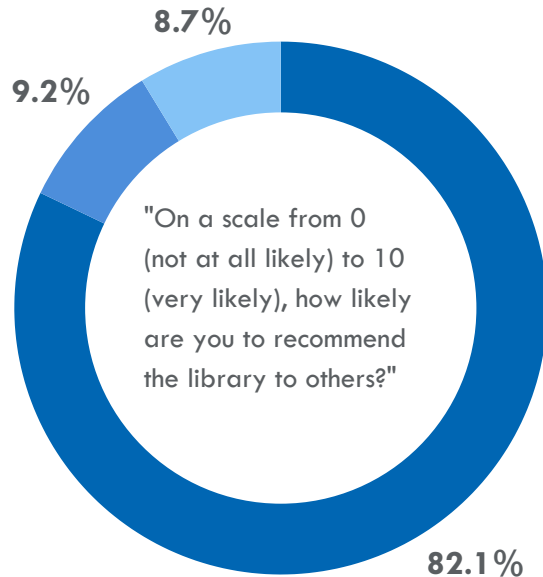



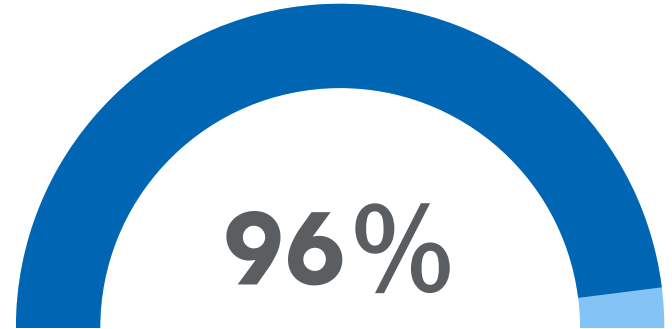


More than 8 out of 10 active library cardholders surveyed were **very likely to recommend the Addison Public Library to others.**



-  Promoters (rating of 9-10) = happy supporters
-  Passives (rating of 7-8) = satisfied
-  Detractors (rating of 0-6) = dissatisfied



of library user households are satisfied with the Addison Public Library.

NIU, "Addison Public Library Community Needs Assessment Survey", October 2020



What are you saying about the library?

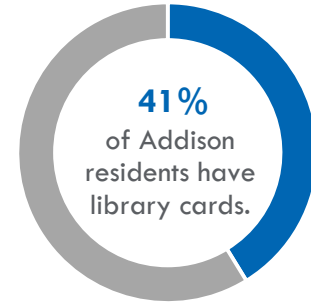
- "I'm **new in town**, and the personnel could not have been nicer in helping me **get a card**, **delivering books to Clarendale**, and getting books via **interlibrary loan**."

August 2024 Library Usage Report

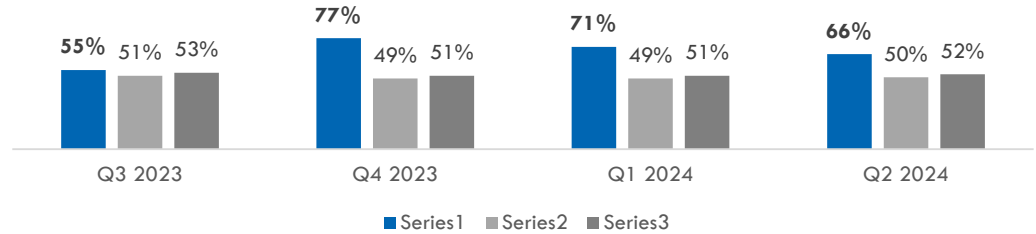
Library Cards

149 new library cards were given out this month.

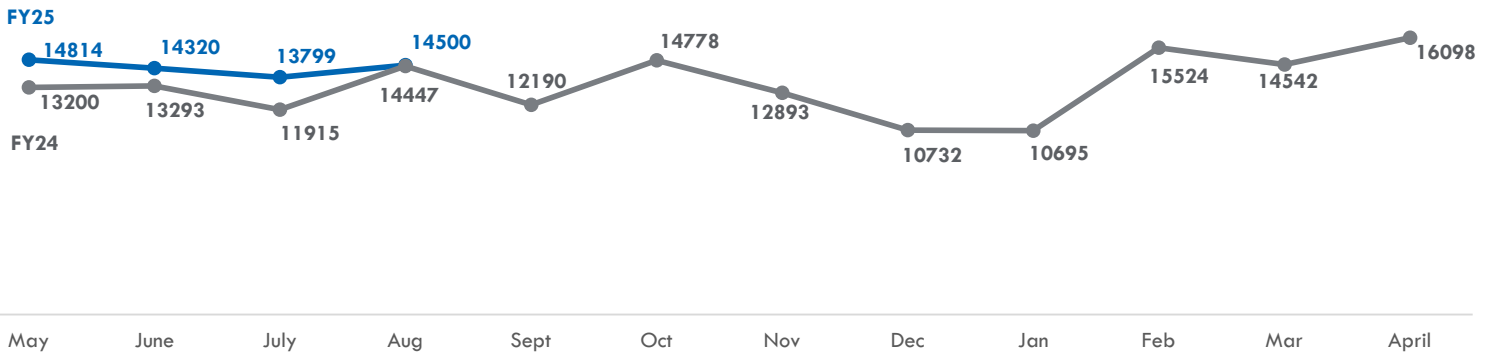
new library cards this fiscal year






percentage of new cardholders who signed up between 12 and 24 months ago and actively use the library

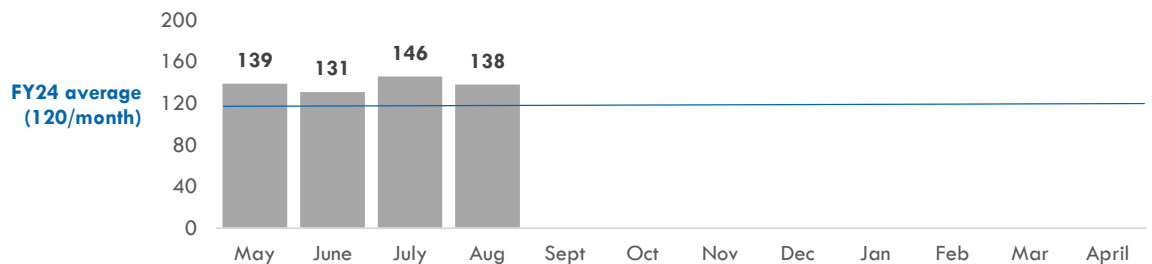


Library Visits



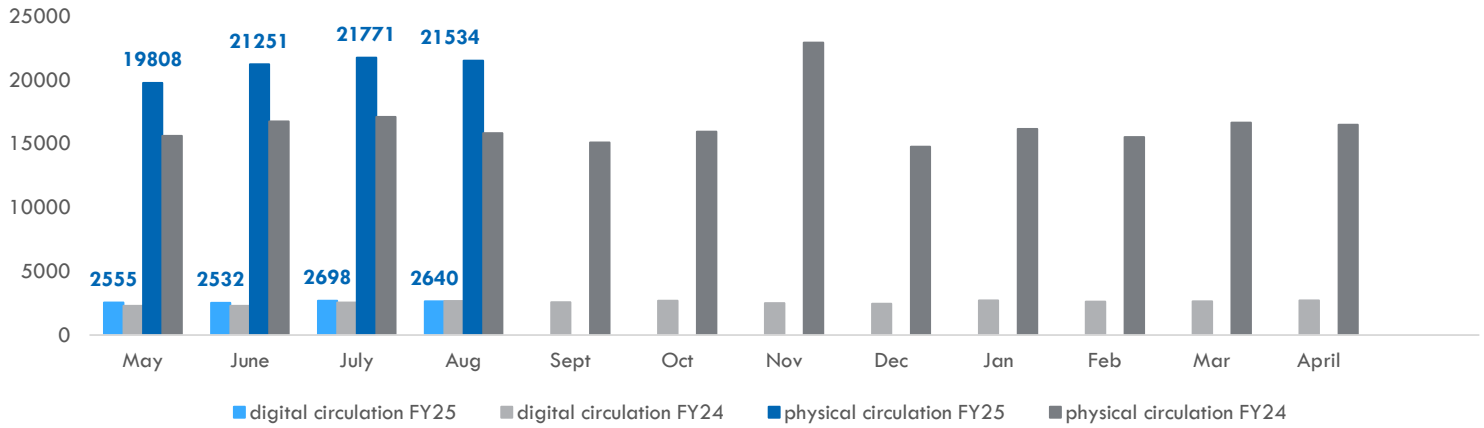
-  room bookings
699
-  computer sessions
2226
-  wifi sessions
969

total one-on-one appointments



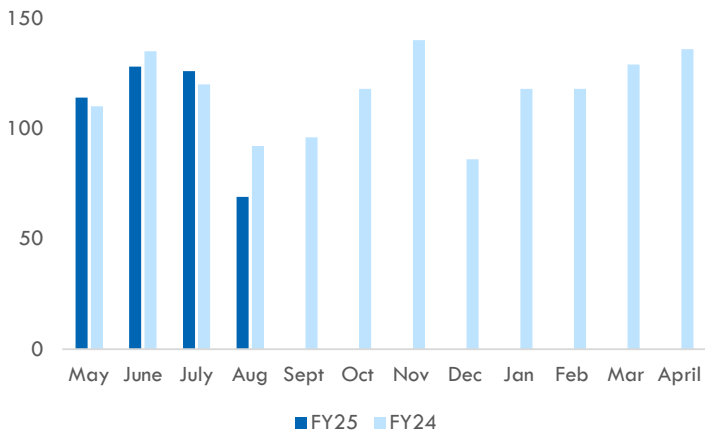
Circulation

24174 total checkouts this month.

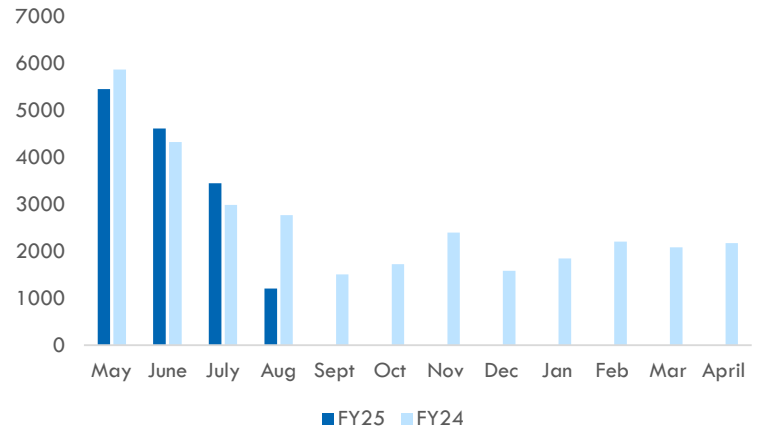


Programs & Outreach

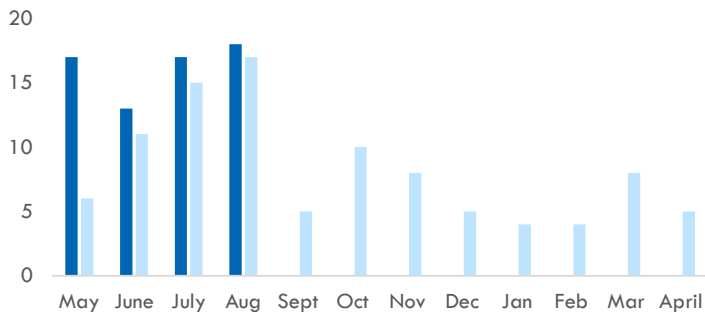
programs held



program attendees



outreach events held



people engaged at outreach events

