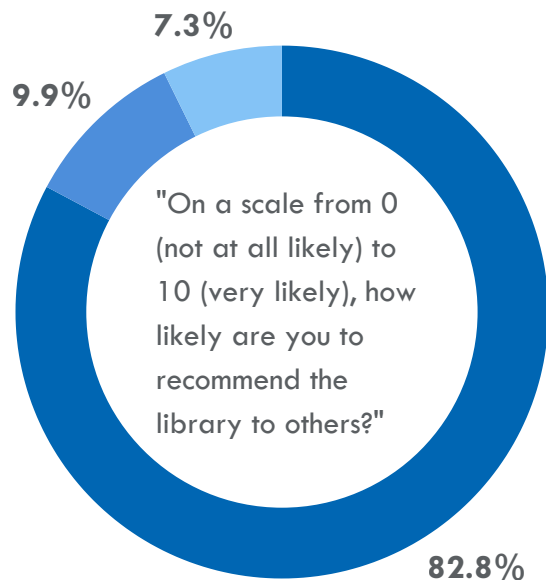


August 2025 Community Satisfaction Report



More than 8 out of 10 active library cardholders surveyed were **very likely to recommend** the Addison Public Library to others.



- Promoters (rating of 9-10) = happy supporters
- Passives (rating of 7-8) = satisfied
- Detractors (rating of 0-6) = dissatisfied



96% of library user households are satisfied with the Addison Public Library.

NIU, "Addison Public Library Community Needs Assessment Survey", October 2020



What are you saying about the library?

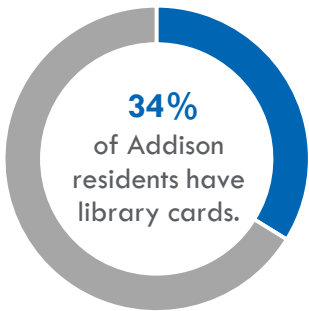
- “Libraries are **cool community resources** and always worth a visit. Thank you for doing what you do.”
- “We love Addison library. We enjoy the **events they have for the kids**.”
- “I read all my books now on my iPad and am very pleased with the selection that is available. **Thank you**.”
- “The library staff is very friendly and the library can get just about any **book from nearby libraries**. Also, the library is always clean and organized.”

August 2025 Library Usage Report

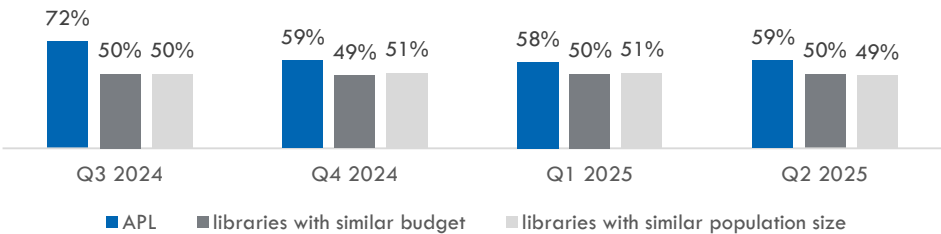
Library Cards

94 new library cards were given out this month.

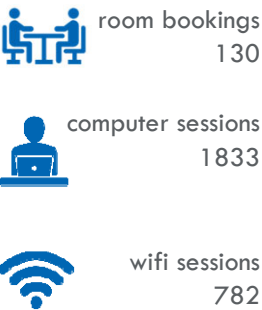
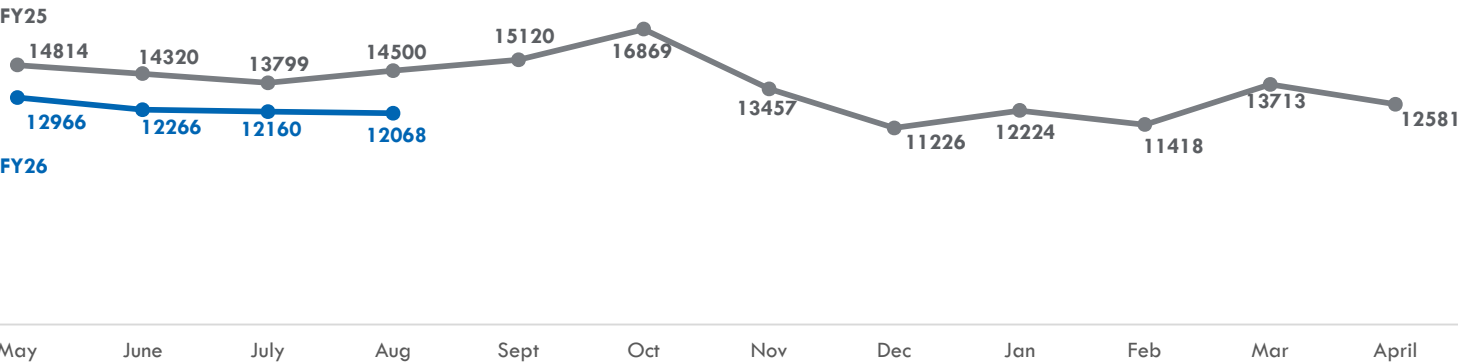
new library cards this fiscal year



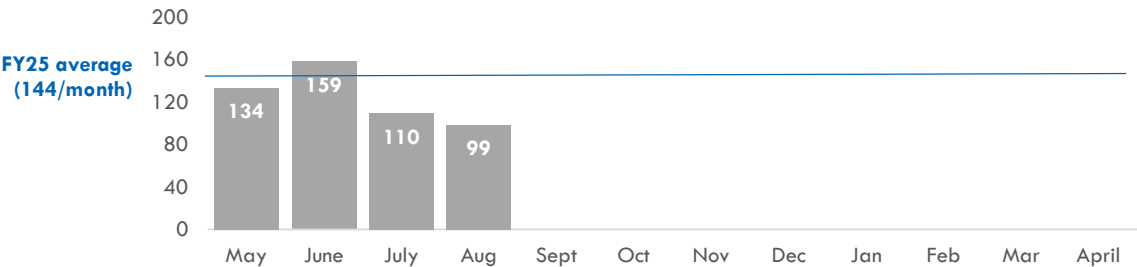
percentage of new cardholders who signed up between 12 and 24 months ago and actively use the library



Library Visits

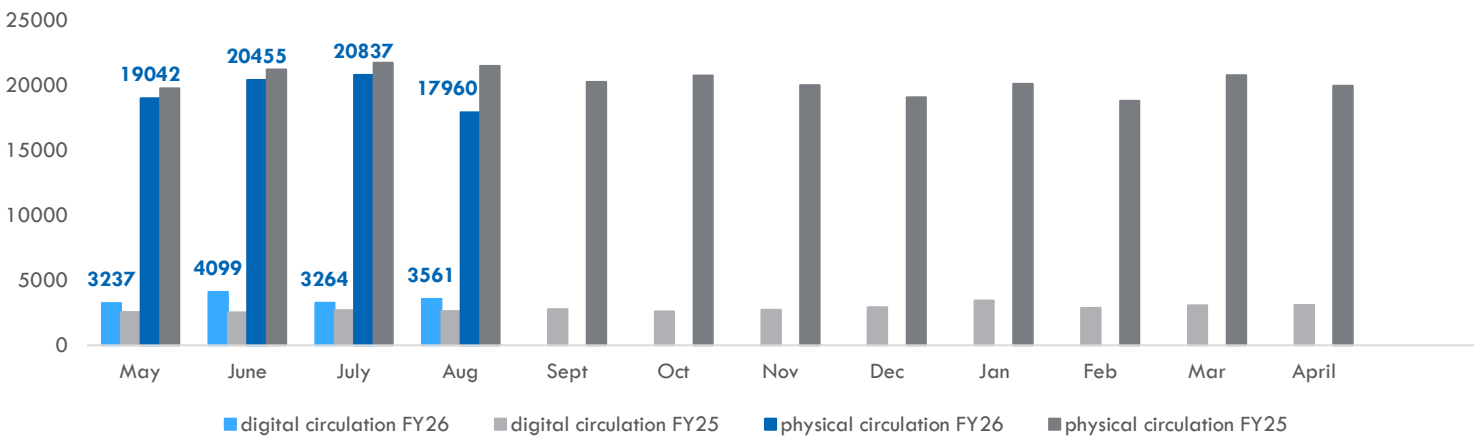


total one-on-one appointments



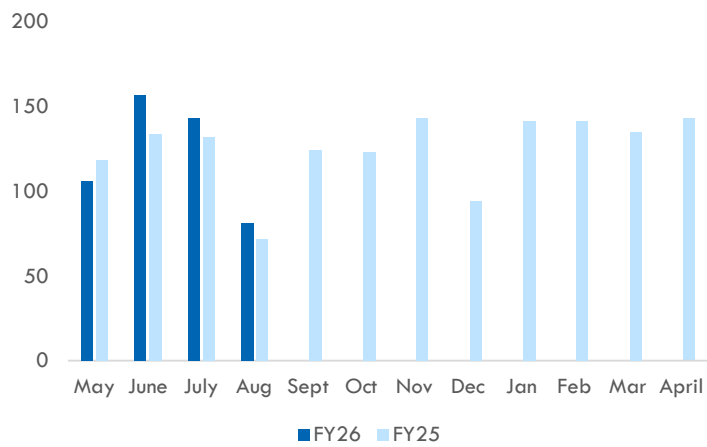
Circulation

21521 total checkouts this month.

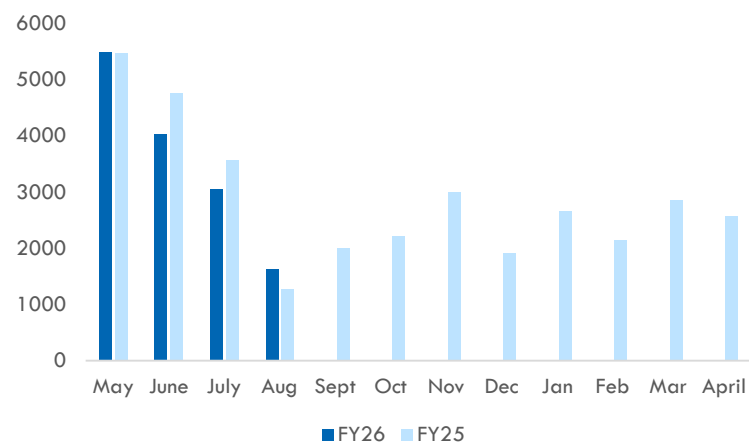


Programs & Outreach

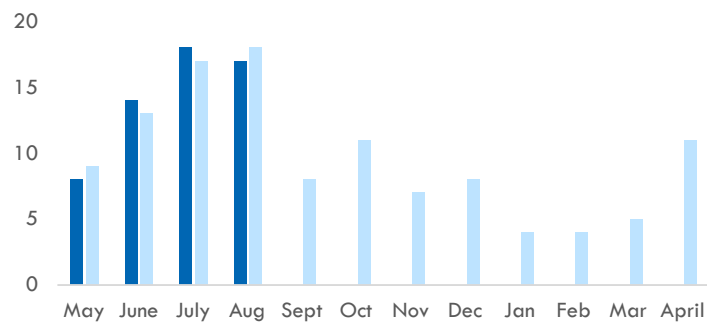
programs held



program attendees



outreach events held



people engaged at outreach events

