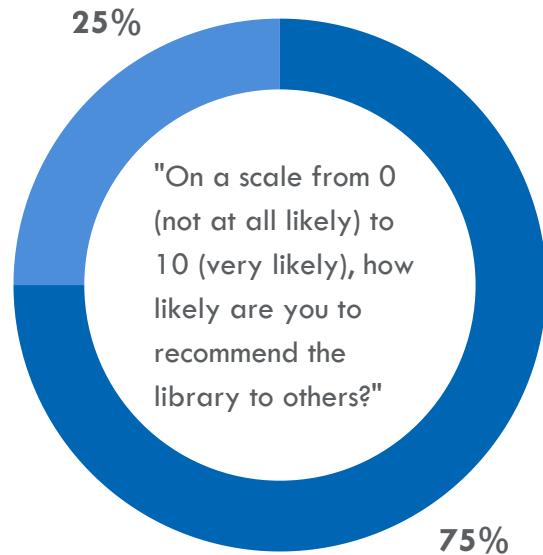


# December 2025 Community Satisfaction Report



3 out of 4 library cardholders surveyed this month were **very likely to recommend** the Addison Public Library to others.



- Promoters (rating of 9-10) = happy supporters
- Passives (rating of 7-8) = satisfied
- Detractors (rating of 0-6) = dissatisfied



**96%** of library user households are satisfied with the Addison Public Library.

NIU, "Addison Public Library Community Needs Assessment Survey", October 2020

## What are you saying about the library?

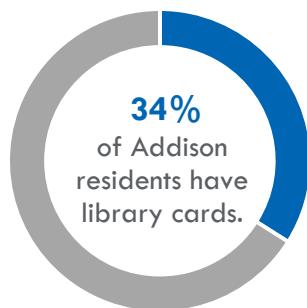
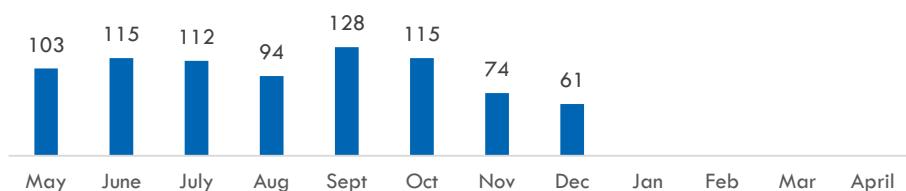
- “You have **programs for everyone.**”
- “**The library is a necessity of the community.**”
- “**Very well kept library, good selection, good marketing.**”
- “**Love the APL**”
- “**It's a great place!**”
- “**Friendly staff** for any questions or needs.”

# December 2025 Library Usage Report

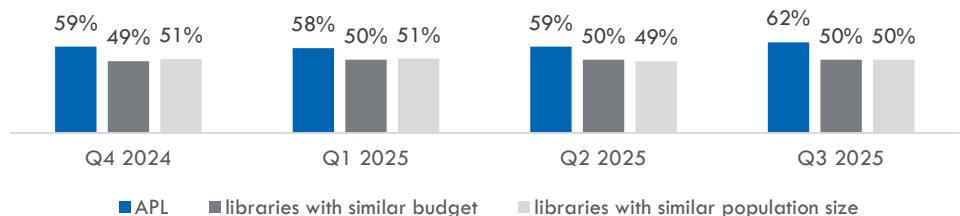
## Library Cards

61 new library cards were given out this month.

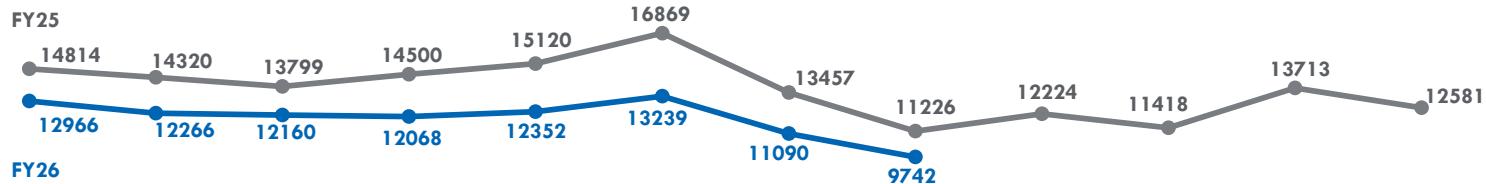
new library cards this fiscal year



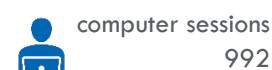
percentage of new cardholders who signed up between 12 and 24 months ago and actively use the library



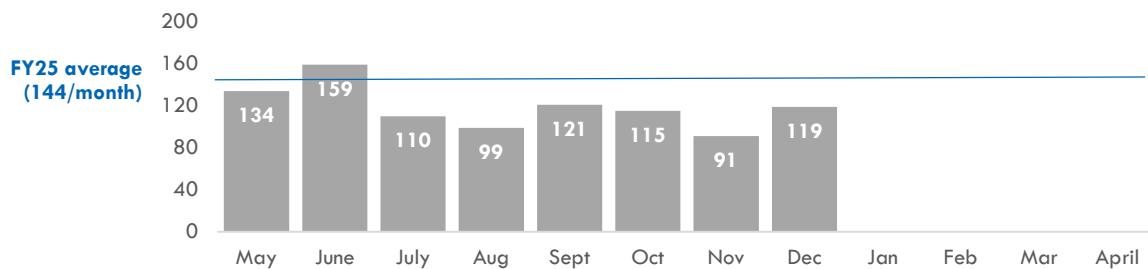
## Library Visits



May June July Aug Sept Oct Nov Dec Jan Feb Mar April

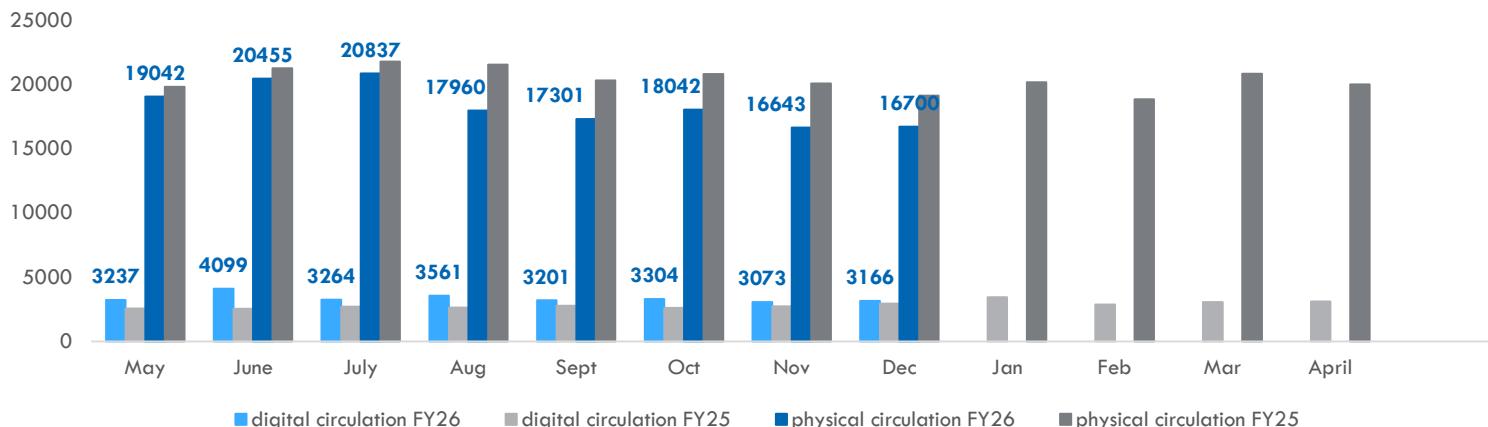


total one-on-one appointments



## Circulation

19866 total checkouts this month.



## Programs & Outreach

