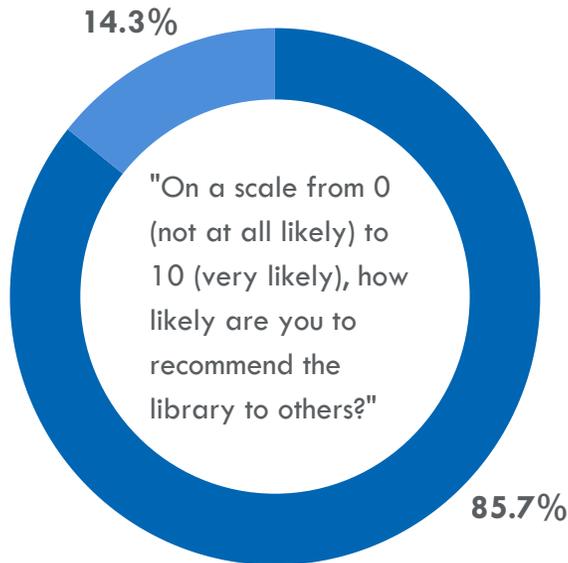


6 out of 7 library cardholders surveyed this month were **very likely to recommend the Addison Public Library to others.**



-  Promoters (rating of 9-10) = happy supporters
-  Passives (rating of 7-8) = satisfied
-  Detractors (rating of 0-6) = dissatisfied



96% of library user households are satisfied with the Addison Public Library.

NIU, "Addison Public Library Community Needs Assessment Survey", October 2020



What are you saying about the library?

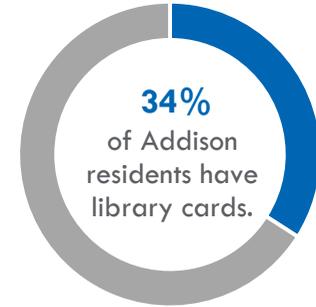
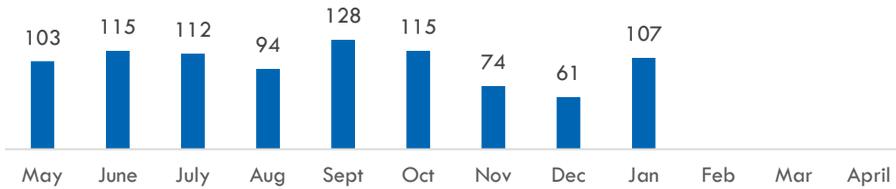
- "This is very friendly place for everyone who come there. Just nice people are working in the library."
- "Helpful, willing and friendly people."
- "Love the 3D printer and things like that."
- "Someone at the library is **always willing to help** with any question I might have. Everyone is friendly and smiling."
- "Great staff!"

January 2026 Library Usage Report

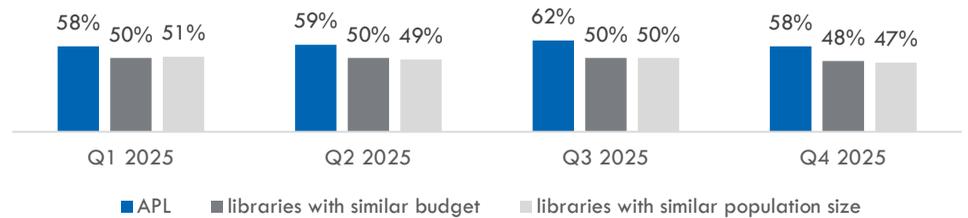
Library Cards

107 new library cards were given out this month.

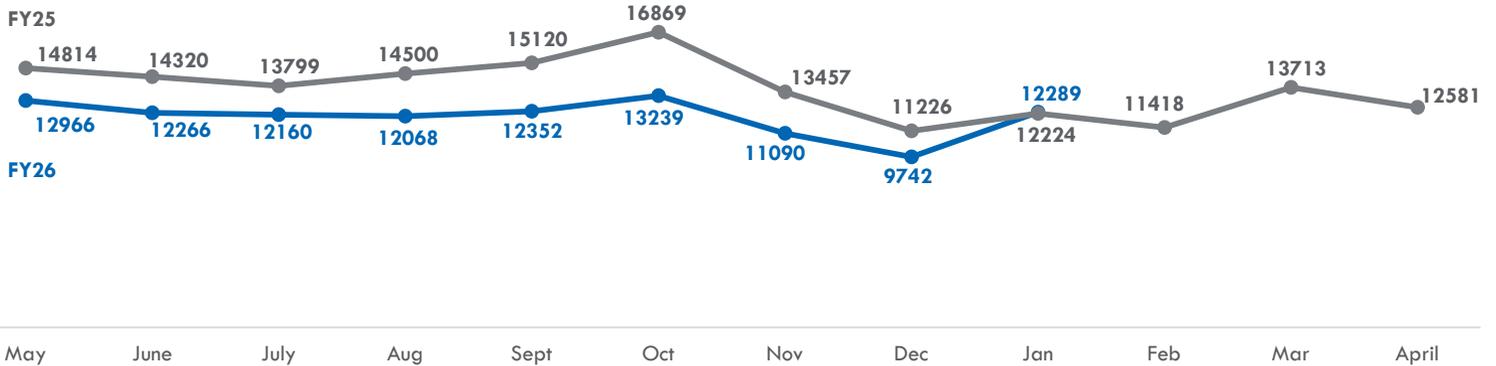
new library cards this fiscal year



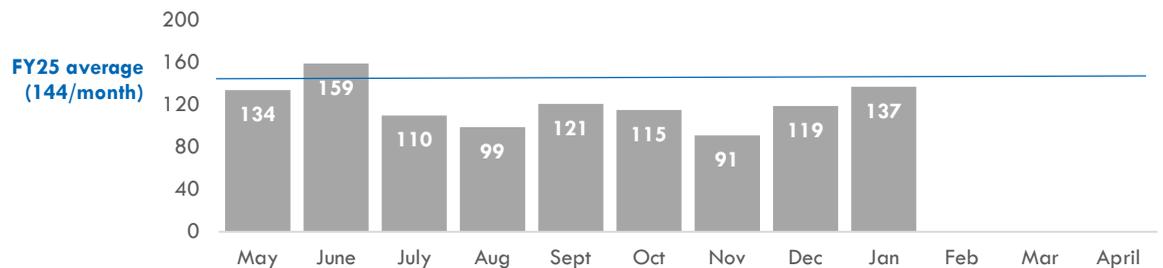
percentage of new cardholders who signed up between 12 and 24 months ago and actively use the library



Library Visits

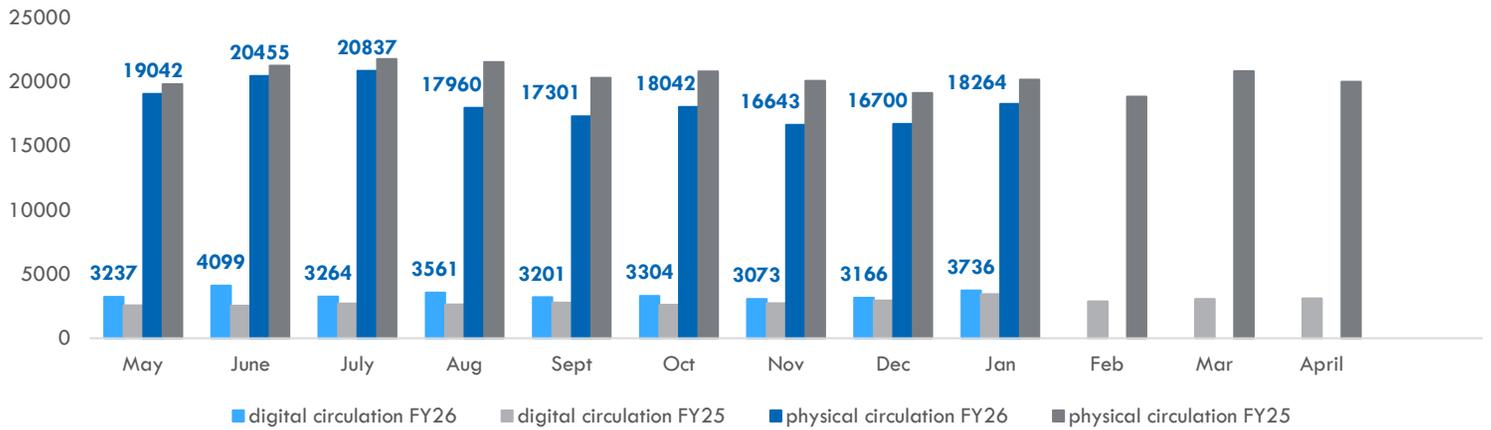


total one-on-one appointments



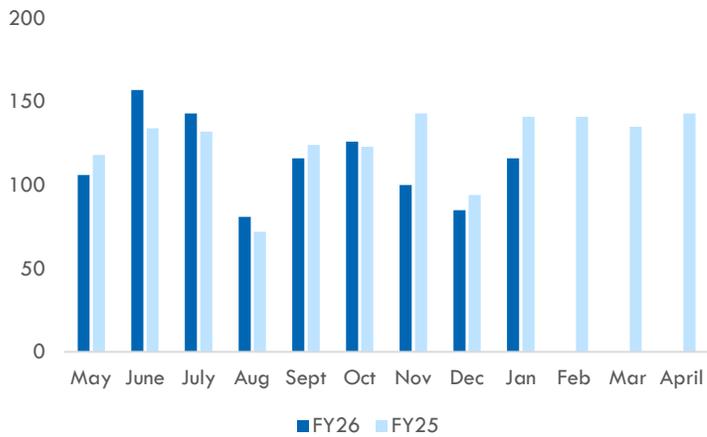
Circulation

22000 total checkouts this month.

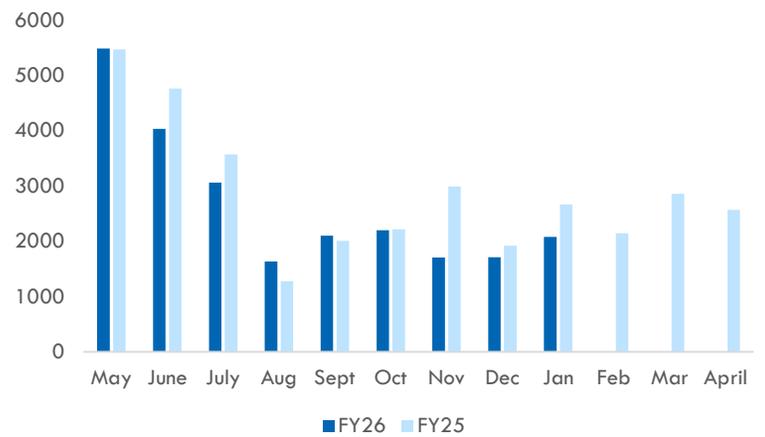


Programs & Outreach

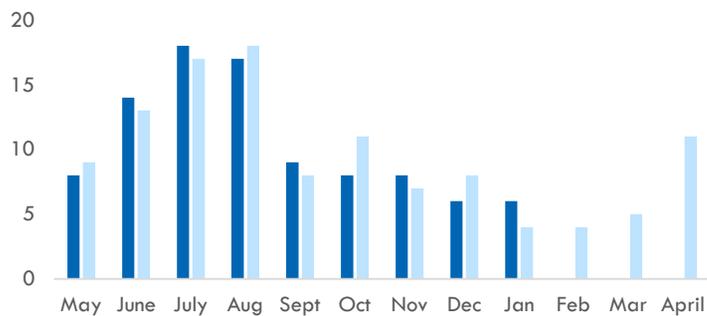
programs held



program attendees



outreach events held



people engaged at outreach events

