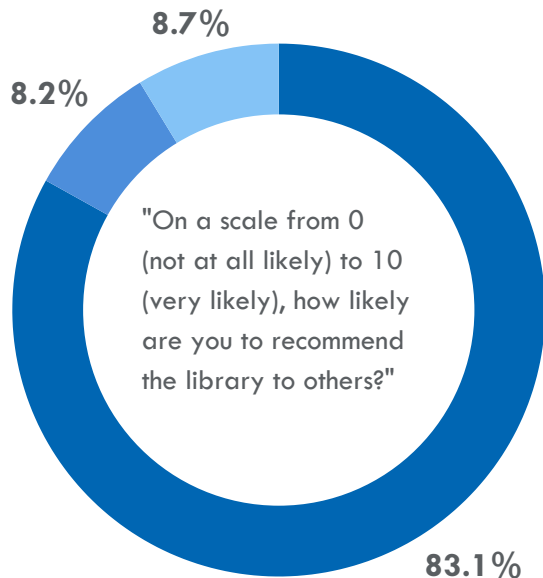



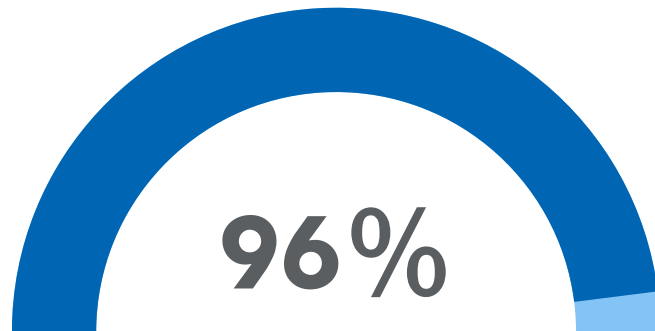


More than 8 out of 10 active library cardholders surveyed were **very likely to recommend the Addison Public Library to others.**



-  **Promoters (rating of 9-10) = happy supporters**
-  **Passives (rating of 7-8) = satisfied**
-  **Detractors (rating of 0-6) = dissatisfied**



of library user households are satisfied with the Addison Public Library.

NIU, "Addison Public Library Community Needs Assessment Survey", October 2020



What are you saying about the library?

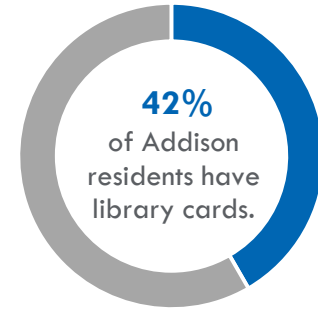
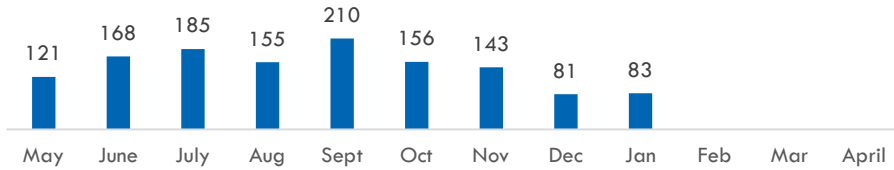
- **Staff** and **services** are like no other.
- I love all the **storytimes for kids to adult programs** you have available. The assortment of books is just **amazing**.
- Employees are **helpful**, **good selection** of books, great children's area.
- **Buen servicio y rapidez.**

January 2024 Library Usage Report

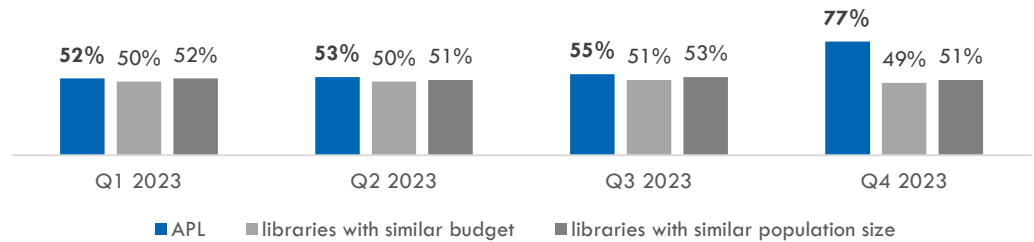
Library Cards

83 new library cards were given out this month.

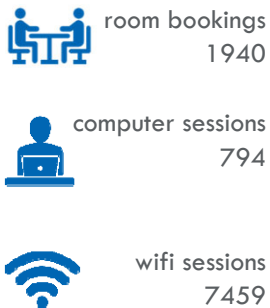
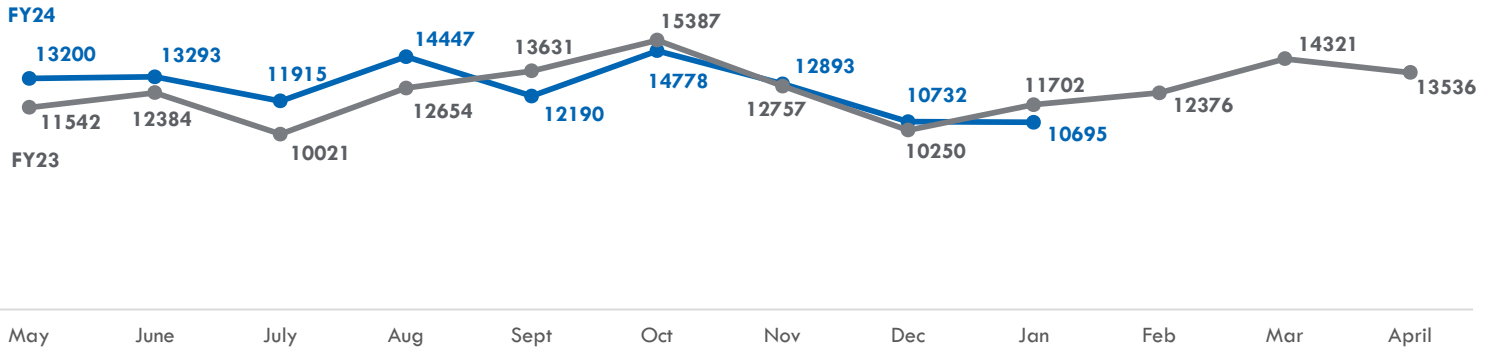
new library cards this fiscal year



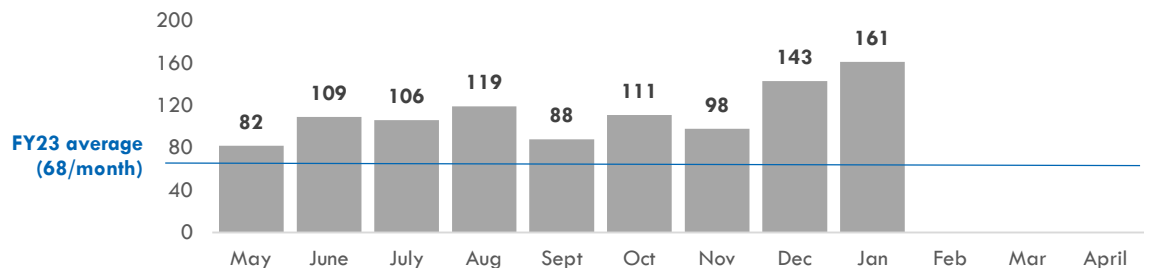
percentage of new cardholders who signed up between 12 and 24 months ago and actively use the library



Library Visits

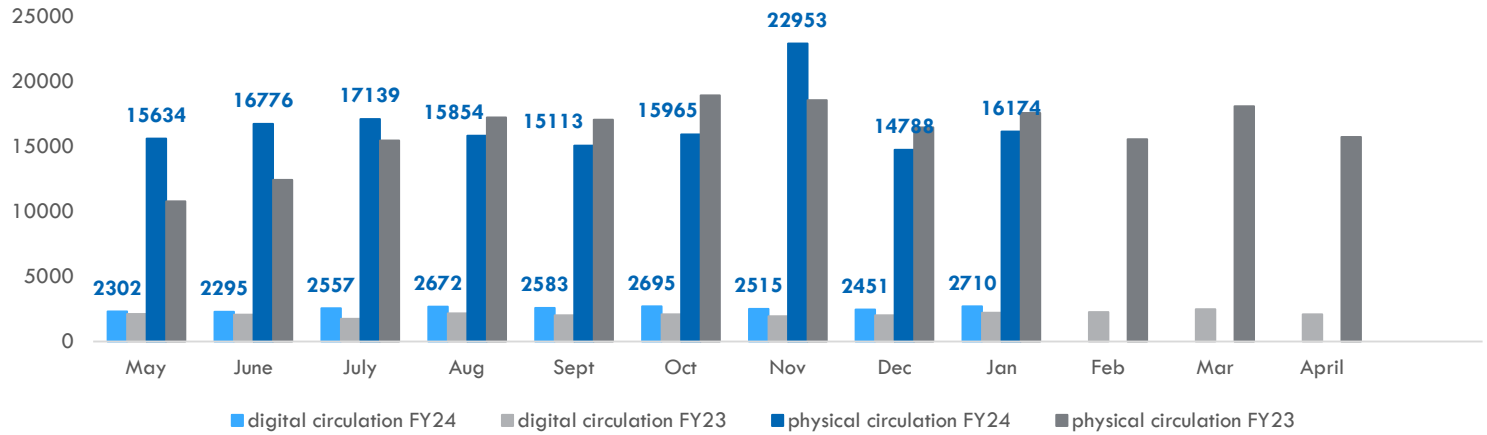


total one-on-one appointments



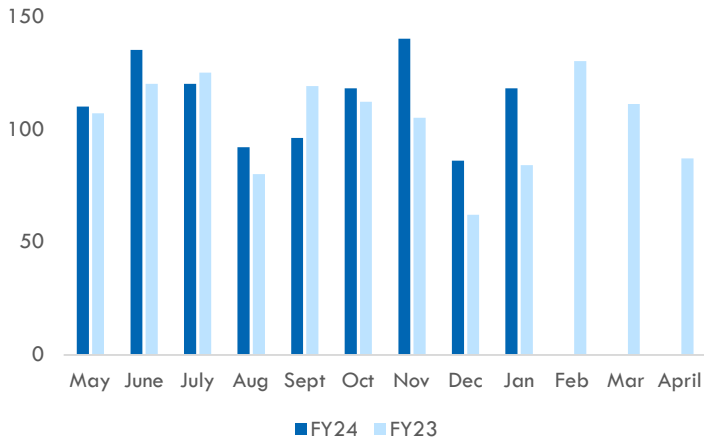
Circulation

18884 total checkouts this month.

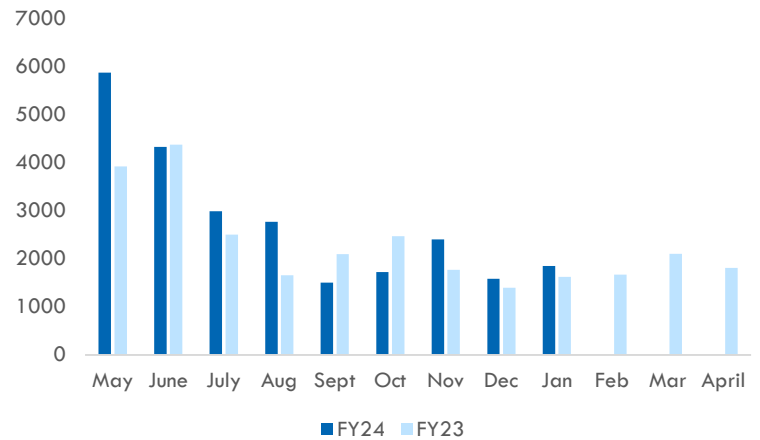


Programs & Outreach

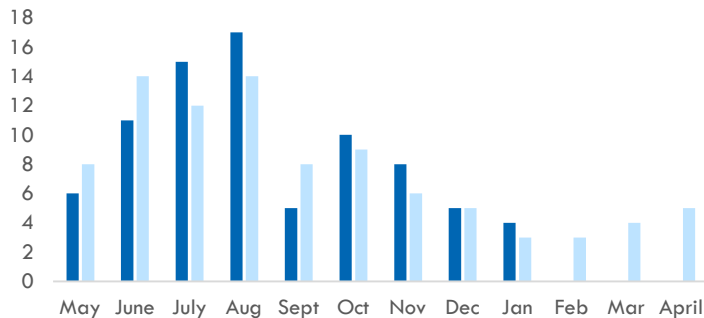
programs held



program attendees



outreach events held



people engaged at outreach events

